



Anne Moore
Director of Dentistry
NHS Lanarkshire
16th July 2021

Dear NHS patient,

As you are all well aware Lanarkshire, along with most of the country, moves to level zero in terms of the Scottish Government Coronavirus Protection Levels from Monday 19th July.

This does not however mean that dental services are back to business as usual from that date.

While we will see a number of restrictions eased in terms of our social interactions, healthcare, including dentistry, continues to operate under very strict virus transmission protocols which are essential to ensure the safety of patients and staff alike. The consequence of this is that your dentist will still only be able to see a significantly lower number of patients in a day in order to keep everyone safe.

Your dentist will continue to use their professional judgement to prioritise patients according to their knowledge of the particular clinical situation to ensure that those most at risk, if treatment is further delayed, will be seen soonest. If you are experiencing pain that will continue to be a priority and you should contact your dentist for advice and care as appropriate.

Unfortunately, the majority of practices are still unable to return to routine examinations for all patients at the moment.

Please be assured that your dental practice team are doing their best to see as many patients as possible under very difficult conditions and I would ask that you show some patience as your dentist strives to deal with those most in need first.

Yours sincerely

A handwritten signature in black ink that reads 'Anne Moore'.

Anne Moore
Director of Dentistry
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